

Certified Ambulance Compliance Officer<sup>TM</sup> (CACO<sup>TM</sup>) Course





# Should Become a Certified Ambulance Compliance Officer™?

The Certified Ambulance
Compliance Officer™ (CACO™)
course is recommended for current
and prospective compliance
officers, upper level management,
advanced billers and coders and
anyone involved in compliance
training or supervising compliance
within the ambulance company or
billing agency.





### Become a Certified Ambulance Compliance Officer™?

- Obtain a nationally recognized ambulance compliance certification
- Demonstrate your commitment to ethics, integrity and compliance
- Incorporate applicable rules and best practices into your compliance program
- Develop a new compliance program or improve an existing program
- Achieve a better understanding of ambulance compliance risk areas

- Identify your compliance vulnerabilities
- Facilitate internal reporting of compliance concerns
- Ensure you are prepared if the government audits or investigates
- Advance your education and your career



## **Does the Curriculum Cover?**

The Certified Ambulance Compliance
Officer™ (CACO™) course has been specifically
developed for ambulance services and
billing agencies. The CACO™ course covers
all aspects of ambulance compliance with a
focus on practical advice and pointers for the
compliance officer. The course is designed to
align with the Office of Inspector General's
seven essential elements of an effective
compliance program and covers everything
from policy and program development
to investigations and audits to program
evaluation. The course begins by addressing
the role of the compliance officer and the

laws and regulations that form the foundation of an ambulance compliance program. The course will prepare current or prospective ambulance compliance officers to:

- Develop, implement and maintain a comprehensive compliance program
- Effectively train employees
- Proactively monitor compliance
- Conduct internal audits
- Respond to external audits
- Ensure your agency is compliant in areas such as reimbursement, pricing, contracting, privacy, security and human resources.



#### What is NAAC®?

NAAC® is a company dedicated to the advancement of billing and compliance education for the nation's ambulance industry. NAAC® provides online and live classroom educational programs and offers certifications recognized throughout the United States.

#### The Highest Standards of Educational Integrity

NAAC® has been accepted by many national, state and local organizations as an approved educational provider. NAAC® courses have been adopted by the University of Pittsburgh as an approved undergraduate course at the collegiate level. NAAC® adheres to the highest standards of educational integrity in all of its programming.

### **National Recognition and Acceptance**

NAAC® has partnered with many national and state organizations and governmental agencies to provide accredited continuing education for their programs all across the United States. NAAC® continuing education partners

include CMS (the Medicare Learning Network), multiple Medicare Administrative Contractors (MACs), numerous state ambulance associations and many other educational providers throughout the country. Continuing education opportunities are available online and at accredited educational events throughout the U.S.

#### The Gold Standard of Excellence

NAAC® represents the industry's Gold Standard of Excellence in compliance, ethics and integrity in all facets of ambulance coding and compliance. The CAC™ course meets the 104.03.02 standard for accreditation through CAAS – the Commission on Accreditation of Ambulance Services.

#### **Commitment Statement**

NAAC® is committed to the development of outstanding educational programs to improve the knowledge, accuracy and efficiency of ambulance industry professionals, and is dedicated to raising the prestige of the ambulance billing, coding and compliance profession.

The CACO™ curriculum was designed with the input of ambulance compliance professionals from across the United States and in consultation with the attorneys and consultants of Page, Wolfberg & Wirth – the National EMS Industry Law Firm® to ensure the program is relevant, accurate and current.





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